

Our Hosts and Guests alike are united in wanting to reduce the risk of infection and are keen to take steps to do so. This can be achieved by opening dialogue with Guests before their arrival to make sure that safe conduct measures can be achieved from the moment the Guests stay begins.

To assist Guests in keeping a high standard of hygiene and cleanliness when they are in your accommodation you should make sure you are well stocked with essentials – Hand soap, hand sanitiser, tissues, toilet paper. You should also make sure to provide Guests with plenty of extra towels, as well as storing spare linen in their room. You can encourage Guests to clean up by leaving disinfectants and other cleaning supplies e.g. j-cloth, for them to use when vacating shared spaces.

### Recommended cleaning procedure:

- Ventilate rooms before you clean – ECDC recommends opening outside doors and windows to increase air circulation
- Wash hands thoroughly before and after each clean
- Wear protective equipment while you clean – facial coverings/mask, gloves, aprons
- Clean, then disinfect – First use detergent/soap and water to remove dirt, grease, and germs. Once cleaned spray with disinfectant
- Make sure the disinfectant is at least 70% alcohol, pay special attention to high risk surfaces – Light switches, doorknobs, taps
- Wash all linen at high heat in washing machine
- Line rubbish bins/Clean vacuum cleaner/cleaning supplies
- After removing protective gear wash hands thoroughly

### Checklist of items you need to clean and disinfect

#### General:

- Hairdryers
- Hand rails
- Surfaces
- Remote controls
- Tables
- Window sills and window handles
- Doorknobs
- Keys
- Thermostats
- Light switches
- Ironing boards and irons

#### Kitchen

- Appliances: oven, toaster, kettle etc.
- Sinks
- Tap handles
- Kitchenware that isn't dishwasher safe: ceramic bowls, kids' plastic ware, etc.
- Cabinet handles
- Commonly used condiments: oil, salt and pepper shakers etc.

#### Bathroom

- Shampoo, conditioner, body wash, and soap dispensers
- Sinks
- Toilets
- Shower curtains and doors
- Showers and tubs
- Tap handles